

Annual Report 2017/18



Building Community Together

Chairperson's Report



Rozlynn Mitchell, **Board Chair**

Our vision – to build a community of connected resilient people – is at the heart of everything we do at the James Bay Community Project. Our vision informs every decision we make. For more than 40 years, JBCP has provided a wide range of integrated programs and services that connect and support people of all ages and socio-economic backgrounds. These programs and services are important building blocks for a healthy community and help keep our more vulnerable community members from falling through the cracks.

While the participants in the JBCP's programs are a representative sampling of the community as a whole, many tend to be lower income and at-risk individuals and families, isolated seniors, people with physical challenges, young single moms, new immigrants, the unemployed, and those suffering from mental health issues.

They all come together at the JBCP building located on Michigan Street, in the heart of James Bay. It is a busy, welcoming and inclusive centre where people come to take part in programs, receive services, and contribute to their community as they are able.

Reflecting on the many events and issues that faced our organization during 2017/18, the following stand out:

Our cozy community library, that served so many people for so many years, has closed and James Bay now has a big shiny new library, built by the City of Victoria, across the street at the new Capital Park development. Our little library and the volunteers who ran it will be remembered and will always hold a very special place in our hearts, and the hearts of neighbourhood booklovers.

I am pleased to announce that Pharmasave James Bay has redeveloped our former library space and is operating it as a Community Wellness Centre – a very welcome addition to the building.

The Health Centre, operated by the Victoria Health Co-Op since 2009, was recently taken over by a new group and will be operating as Whiteye Community Health Care Centre, while continuing to provide many of the same medical services to the community as before.

One of our valued tenants, the HerWay Home program, has advised that they will be moving into a brand new building in Saanich shortly. We will be sorry to see them go. This departure will have an impact regarding revenue and use of space, and we are examining a number of possibilities.

Staff and Board of Directors

Two of our valued Board Directors are stepping down as it is the end of their terms. George Jamieson, our past Chair, and Lauren Clavora, our Treasurer, will both leave the Board with some very big shoes to fill. We have been consulting with several individuals with enviable skill-sets as we seek to maintain board stability and diversity.

While our financial situation is sound, we continue to struggle in some areas – like all non-profits, there just never seems to be enough money, enough space or enough people to do everything that we want to do, or need to do. Our programs and services continue to see increased participant numbers. This has resulted in our need to limit numbers in the Family Centre at times, and we have waitlists for people and families requiring counselling and referrals.

However, it never ceases to amaze me how our staff, led by Executive Director Kaye Kennish, continues to handle these challenges with such passion, commitment, com-

Staff and Board of Directors

passion, and creativity. It is because of JBCP staff, with the help of more than 300 wonderful volunteers who generously give their time, that we are able to provide the many programs that we do.

Looking ahead, the future is now. Change is happening rapidly within our community and our organization will adapt to meet those changes and rise to meet the challenges they present. The new Capital Park development will bring many more people into the area to live and work. The cost and availability of housing is getting beyond the reach of many people. The need for our programs and services continues to increase. Our program space and staffing resources are limited and we have an aging building that will need a significant investment of cash in the future. We are continually evaluating these changing circumstances and adapting our programs and operations to respond effectively.

We are so very grateful to our funders, sponsors and supporters – the individuals, companies and government agencies that provide the funds and support that enable the organization to do the work that it does. The James Bay Community Project has a long and wonderful history, and there is an exciting future ahead of us, as we continue to grow and adapt to the changing world around us.

We said goodbye and good luck to:

Paula Greene, Communications Manager

We welcomed to the team:

Moira Dann, Communications Manager

Hyeyoung Jeon, Assistant Coordinator, Volunteer Services & Community Programs

Staff 2017/18

Administration

Marianne Boulton, Receptionist

Bob Broughton, Bookkeeper

Moira Dann, Communications Manager

Kaye Kennish, Executive Director

David Lucas, Building Operations Coordinator

Helen Tuele, Board Support Services

Brian Vining, Finance Manager

Family & Community Services

Barb Anderson, Family Development Worker

Deb Dosil, Family Centre Facilitator

Kristyn Laver, Coordinator of Volunteers & Community Programs

Susan Henderson, Community Closet Thrift Store Manager

Susanne Dannenberg, Capital City Volunteers (CCV) Outreach Worker

Noriko Oka, Outreach Worker

Janessa Serediuk, Youth and Family Outreach Worker

Nancy Smith, Family Centre Coordinator

Jennifer Walton, Better at Home Coordinator

Board of Directors 2017/18

Rozlynn Mitchell, Chair

Onkar Heer, Vice Chair

George Jamieson

Phil Calvert, Member-at-large

Lauren Clavara, Secretary/ Treasurer

Mavis DeGirolamo

Kelly Gesner

Paul Green, Treasurer

Kelly Gesner

Executive Director's Report



Kaye Kennish, **Executive Director**

Every year I sit down to write my Executive Director's Report and wonder how I can possibly come close to doing justice to everything that has gone on at JBCP over the past year.

How can I capture the spirit of commitment, drive, caring and diligence that imbues the work of our staff and our volunteers?

How can I relay the breadth of experiences that are shared or discussed under our roof?

Of course I cannot possibly do justice to any of this in one page, or even a hundred, but I can tell you that it is a privilege to be a small part of it all.

On the staffing front, we welcomed Moira Dann as Communications Manager after saying goodbye to Paula Greene.

We were also fortunate to obtain funding from the United Way of Greater Victoria for a temporary part-time position to assist our

Coordinator of Volunteers & Community Programs, which Hyeyoung Jeon has just filled.

Many of you will know that for a couple of years Hyeyoung has been covering the front desk when necessary and she will continue to do so, and we are so grateful for her flexibility and helpfulness.

On the fundraising front, thanks to past chair George Jamieson's creativity and the hard work of the Fundraising Committee he has chaired, JBCP benefitted financially from a performance of *The Prisoner of Second Avenue* by Bema Productions and participation in the Ogden Point Light Up among other events.

We are grateful to Pharmasave James Bay for allowing us to benefit from their store's Giving Tuesday, and we are so happy that they now have their Wellness Room in our building.

We are also grateful to the City of Victoria for the *My Great Neighbourhood* grant they provided for our "Little Gardeners' Playspace" project.

Of course we are always so thankful to the individuals who generously donate to JBCP, many of them on a regular basis – their trust in us to use their gifts wisely is always respected.

Those who patronize our thrift

store (the Community Closet in James Bay Square) have helped us to increase funds raised by the store for JBCP programs by 62% since 2012!

As in past years, this year we have benefitted from belonging to the Coalition of Neighbourhood Houses Capital Region, to the Direct Volunteer Services Committee for Greater Victoria, and to the recently formed South Island Seniors Planning Table.

These groups seek to promote collaboration, coordination and efficiency within and among their members.

Attending meetings of these groups reinforces, for me, how many people there are in our region doing wonderful things, and how important it is to acknowledge this good work in a world that increasingly seems to focus on the negative.

I am grateful to the board, and especially to Chair Rozlynn Mitchell, for their wisdom and foresight as they plan for the future for JBCP and its stakeholders, and for the way in which they epitomize JBCP's values of integrity and innovation and a sense of hope.

I know JBCP will reap huge rewards from the efforts of our board and our staff.

Family Resource Programs

Family Centre

Nancy Smith & Deb Dosil

Our Family Centre has welcomed families from the community for over 30 years. We are a member of the BC Association of Family Resource Programs, an organization which has more than 200 members in the province. Family Resource Programs are based on the belief that consistent, positive parenting skills and healthy child-parent relationships are essential to healthy child development. Family Centre staff provides family support, play-based learning activities, parent education, as well as information and referrals to community resources.

One of the unique features of JBCP's Family Resource Centre is the opportunity to enrich our

programming with the talents and assistance of a diverse group of volunteers who help in a variety of ways. As well as providing practical hands-on assistance in busy groups, families are fortunate to benefit from their nurturing touch and wealth of experience. Our dedicated team of Family Centre volunteers has given more than 900 hours of valuable time to support our many family programs over the past year.

Baby Group

This program, for new mothers with babies from birth to about age 7 months, incorporates educational topics and discussion time. New parents receive information and support on a wide variety of issues such as infant development, nutrition and breastfeeding, sleep, infant first aid, health and safety and community resources. During the past year, we ran three 10-week groups with 46 women and babies attending.

Parent-Child Mother Goose

This popular program is based on strengthening attachment and enhancing nurturing parent-child relationships through songs, stories and discussion.

Thanks to funding provided by Successby6, we were able to provide six 10-week sessions of Mother Goose, serving a total of 95 families with babies up to age



one. Two of our PCMG programs this year will have been collaborations with the Infant Development Program at the Queen Alexandra Centre for Children's Health. We have really enjoyed welcoming new families and their little ones and look forward to continuing this program in the fall.

Creative Play and Toddler Time

The 2017/2018 year was a very busy and active one in the Family Centre. We currently have more than 400 families registered in the Family Centre and there were over 2,700 adults' and 3100 children's visits across our morning programs. Funding for these programs is provided by the Ministry of Children and Families and Public Health Canada (CAPC).



Child, Family & Youth Services



Welcome Playgroup

Thanks to funding provided by Public Health Canada (CAPC), the Family Centre has continued to offer our weekly playgroup for newcomer families (fewer than 10 years in Canada). During the past year, we served 63 different families from 20 different countries. This group also accepts referrals from the Intercultural Association of Victoria, Victoria Immigrant and Refugee Centre, and from Island Health. Families have the opportunity to talk to a public health nurse and a dental hygienist from Island Health once per month. Families can find out about available services, make new friends, share information about resources, find support and connect with other newcomers in the community.

Music and Me

Thanks to a small surplus of Ministry of Children and Family Development (MCFD) funding, we were able to offer a session of Music and Me for families with children up to age 4. The children, and their parents, thoroughly enjoy the singing, simple musical instruments, and dancing. We were able to offer the group to 12 families (with 15 children), with a few more sessions scheduled

throughout 2018.

Cool Cues

During the past year, we had a change of staff to this social skills program for children ages 8-11 years. We offered two six-week groups with a total of 14 children. Children enjoyed themselves, made friends and had the opportunity to learn about communication skills, friends and feelings.

Child and Family Development & Youth and Family Outreach

Barbara Anderson
& Janessa Serediuk

Family Development Program and Positive Parenting Program

The Family Development Worker (FDW) offers one on one consultation, individual parent education and counselling support for parents with pre-teen children regarding concerns that have an impact on their families.

We offer several programs that are based on cognitive-behavioural approaches; simply put, this helps people learn how their thoughts, beliefs, and attitudes affect their feelings and behaviours.

Our programs aim to help teach them coping skills.

Parents/other caregivers are referred through of Ministry of Children and Family Development (MCFD), community agencies, or people self-refer.

A number of programs are run to provide help, education, and support to children, youth and families:

Positive Parenting Program (Triple P)

Triple P is a cognitive behavioural approach toward parenting with a straightforward and positive focus. Triple P encourages parents to enhance child development



Child, Family & Youth Services

and manage children's behaviour in a constructive and respectful manner.

There is additional Positive Parenting Training following Triple P where families can engage in further parent education.

Pathways and Family Transitions

The Pathways program is an advanced cognitive-behavioural program designed to provide parent education and support for parents with managing their own emotions, particularly anger. The Pathways training is provided to parents on an individual basis.

Family Transitions

Family Transitions is another cognitive behavioural program designed for families dealing with separation and divorce.

Youth and Family Outreach

The Youth and Family Outreach Worker provides information, support, education, mediation and referrals for youth (ages 13-19 years) and their families, on an individual basis. This work can occur in the home, office, or community.

The Connect Parent Program runs once per year and is an attachment-based group program for parents of teens struggling with mental health and behavioural issues.

Cool Cues is a social skills program for 8–10 year olds. It



runs several times per year at the Project. Children explore ways of interacting with others through a variety of fun activities.

When asked what they learned in this program, one child said "how to respect other people."

Family Dinner is a weekly program focusing on building the community connection of families. Volunteers cook and serve a delicious meal and there is time for families to access the support of each other and services at the JBCP.

Outreach, Seniors and Adults with Disabilities



Outreach for Seniors and Adults with Disabilities

Noriko Oka

This year, 2018, marks the fifth year that I have been in this role as an Outreach Worker. Through the ebb and flow of life, my client case load slightly decreased to 191 participants over the past year. At the same time, numerous relationships that have been nurtured and established over my tenure, have flourished. These days, there is a natural flow of interaction with existing participants and their loved ones as well as our wonderful volunteers. It never ceases to amaze me how generous our volunteers are in giving their time and their willingness to go the extra mile to ensure participants thrive in their homes. They are truly the pulse of the project!

Nothing delights me more than when a participant drops in to say "Hi" at the project. Many are living with chronic debilitating health conditions so getting out into the community often requires quite a bit of motivation. I like to encourage the effort and honour this generation's cultural norms. One elderly man shared how much joy he derives when the lobby is suddenly flooded by the boisterous exodus of toddlers and young parents from the Family Centre drop-in program. As a vibrant hub of the community, the James Bay Community Project offers a sense of belonging and well-being for many who might otherwise be socially isolated.

Some of the focus this past year has also been on forming a team, as new staff members have come on board. The current database was also merged with the databases of our sister agencies Capital City Volunteers and the Better at Home program. As a result, we are still in the midst of identifying issues arising from the merging and developing best practices with much guidance from our patient



software developer, Sally Horton. I also participated in professional development training sessions to enhance my skills and knowledge.

As an Outreach Worker, I feel so fortunate to be welcomed into people's homes and have a chance to build ongoing relationships with the elderly and adults with disabilities in the community. I feel blessed by all the rich stories and wealth of experience of those farther down the path. I give thanks to participants for inviting me to walk together as needs and wishes change over time, and trusting me as an advocate.

Hope to see you at the project!

Direct Services

The James Bay Community Project is part of a network of six agencies in Greater Victoria that provide one-to-one direct volunteer services. Our dedicated volunteers offer support, in their homes, to low-income seniors and adults with disabilities. These services include: visits, gardening, light errands, dog walking, organizing, income tax preparation, computer instruction, reading/writing, minor home repair, assisted drives (medical and shopping).

Capital City Volunteers

Susanne Dannenberg, RSW

Capital City Volunteers (CCV) had a busy year as did everyone else at The Project. The merging of three data bases and ironing out of glitches, as well as improving our data system (IVY) kept us all focused for several months. Now everything with IVY is running pretty smoothly and the process has brought us together at JBCP in more than one way.

Due to a high case load, daily new referrals, and limited resources available, creating and maintaining a sustainable Outreach Program has been the goal for this outreach worker (OW) since starting in April, 2017. Strategies employed since then have been: Reduced number of meetings to free up more time on the frontline for the OW; re-visiting of CCV's eligibility criteria, implementation of clear boundaries around the latter; temporary closure of CCV's intake and reduction of current waitlist, recruitment of new volunteers, development and use of effective case management tools. Fellow staff members at The James Bay Community Project have been supportive during this process and we are starting to

Outreach, Seniors and Adults with Disabilities

see the fruits of our labour. Our waitlist has been reduced from 37 to 17 people waiting for services, and we now have a renewed pool of eager volunteers, thanks to the work of our volunteer coordinator, Kristyn Laver.

The statistics for this reporting year (April 1, 2017 – March 31, 2018) show the recruitment of 18 new volunteers for CCV. The overall numbers (jobs and hours) provided by as many as 62 volunteers during the past fiscal year were: 1006 jobs and 1324 hours. The majority of volunteer hours logged were spent visiting with participants in their own homes, walking their dogs, and driving individuals to medical appointments.

Recently, we have seen an increase in the need for assisted shopping drives in order for seniors to access food, and we are looking at how we can better facilitate that.

That is in addition to our well-received monthly food hamper delivery program that is being provided by our volunteer drivers in collaboration with the Mustard Seed Food Bank.

Other collaborative efforts: During the last year, CCV and JBCP have co-facilitated the delivery of Amica Christmas Hampers and turkey dinners, a low cost in-house foot care program, a very popular weekly seniors luncheon with guest speakers called "Seniors Social Connections", a bi-weekly Farmers Market Coupons Program, fresh foods from Food Rescue, and light housekeeping and the drives provided in liaison with the Better At Home program.

This outreach worker provided services one-on-one: 33 new participants were taken on with an overall active case load of 226 participants in 2017/18.

A new goal in the coming year for CCV Outreach is to encourage increased collaboration between this organization and other health care providers.

Victoria Better at Home

Jennifer Walton

The James Bay Community Project and Capital City Volunteers are pleased to deliver the Victoria and Oak Bay Better at Home program to seniors living within the City of Victoria and Oak Bay. Better at Home is funded by the Ministry of Health and managed by the United Way of the Lower Mainland.

The Better at Home program recognizes that seniors and elders are an important and growing part of our community and their active involvement enriches everyone's lives.

To ensure that older adults continue to play an active part in our communities, they often need support to live independently in their own homes, surrounded by friends, family and neighbours.

Better at Home services are non-medical in nature. They are supplemental to existing services, for example; those services provided by community health workers, such as personal hygiene assistance and help with medical needs or physical mobility.

The Victoria Better at Home services are available to those who are 65 years old or older, residents of the City of Victoria and who are living independently.

Victoria Better at Home helps seniors with simple chores so they can continue to live in their home and remain connected to their community.

The program offers light

housekeeping, minor home repairs, friendly visiting, light yard work, transportation to appointments and a Seniors Connections Group. The Seniors Connections group meets every Thursday from 1-3 pm. It offers a light lunch, good conversation and a different speaker every week who presents on topics of local interest.

Seniors inquiring about receiving Victoria Better at Home services go through an intake and registration process with a worker who will visit the senior and assess their needs to determine whether they would benefit from Victoria Better at Home services.

Fees may be assessed for the light housekeeping service on a sliding scale based on the senior's household income. For low-income seniors the housekeeping service is free. All services other than housekeeping are completely free and delivered by program volunteers.

Better at Home helps seniors with simple day to day tasks, allowing seniors to maintain their independence. As one participant states: "My cleaner was so personable and pleasant. My apartment looks great and I am so appreciative. I haven't felt this good in ages. Thanks!"

Victoria and Oak Bay Better at Home plans to make each senior's day a little better.



United Way

Better at Home is funded by the Government of British Columbia.



United Way helping seniors remain independent.

Community & Volunteer



Community & Volunteer

Kristyn Laver

This year, the programs and activities offered by the James Bay Community Project have been powered by 280-plus individuals offering more than 16,000 hours of their time. The rewards and benefits of volunteering continue to motivate many to give of their time and expertise in helping those in our community who need an extra hand and some support. The impact of volunteer hours also extends to those who wish to learn a new skill, and to those who wish to share in the community that surrounds us and all that it offers -- making a friend at playgroup, enjoying a meal with others, or shopping for some bargains.

Here at JBCP, every day takes on a different feel depending on who is walking through our doors and the activities on offer. We are so fortunate to welcome both individuals and the Community Living groups that volunteer with us, including Garth Homer,

Inclusion Works, Frederick Ozanam Centre and Futures Club. All contribute greatly to the lively atmosphere we enjoy here at JBCP.

Our volunteer activities include friendly visiting and home support -- gardening, minor repairs, shopping errands and decluttering, as well as driving people to medical appointments, snack-making for our Family Centre programs, meal preparation for the Family Centre and Seniors Connections, gardening at both JBCP and with the little ones in the Family Centre, sorting, preparing and selling items for our Community Closet thrift store, cleaning and organizing, paperwork and support for staff at JBCP, reception coverage, food delivery, soup-making and cookie-baking -- just to name some of the activities we find filling up our days.

Volunteering, while altruistic in nature, often turns out to be an act of reciprocity. It is such a valuable way in which to grow with those by whom you find yourself surrounded. Our volunteers realize the shared joy and learning the experience provides,

both to volunteers personally and to those they serve. We are lucky indeed to witness this beauty every day here at JBCP.

Community Programs

We offer many community programs that help to enrich those who live within our bounds and surrounding area -- activities include Postural Stretching, Qi Gong, Reiki, and Meditation and Ancient Chinese Health Practices. We have volunteers who support participants with low vision, and those in need of foot care and blood-pressure checks.

We also partner with community groups and provide access to programs such as Breast Friends, Aids-Angels, LifeRing, and Toastmasters.

Community Food

Our Food Security programs are robust here at JBCP. We support and facilitate Mustard Seed access, both here at JBCP and with home delivery; we receive Cold Star freight donations and take part in the Good Food Box program. We also participate in the Food Rescue Program. We receive and sort donations weekly from Thrifty Foods and Six-Mile Bakery, as well as Level Ground Trading Company.

We also partner with the James Bay Market Society and The Farmer's Market Association of BC to facilitate the Farmer's Market Coupon Program that supports our local farmer's market and individuals and families in our community in having access to fresh produce in the growing season.

We continue to offer a free can of soup daily to those in need. Coast Capital Savings have been a generous supporter of this program.

We have free bread to offer on Tuesdays and Thursdays, courtesy of Thrifty foods and the Six Mile bakery.



Community & Volunteer Services

Tax Preparation

Our Tax Preparation clinic is offered yearly during tax season to provide free tax preparation to low-income individuals and families in the James Bay area and beyond. We generally prepare approximately 300 tax returns in March and April, along with several more throughout the year for those accessing our Outreach services.

Community Access

Our two computers are free to access for up to an hour at a time. We also offer low-cost printing. The Times Colonist is available to read, as well as free telephone use. We also maintain an extensive number of information brochures and resource materials.



Community Closet



Community Closet Thrift Store

Susan Henderson

The Community Closet continues its strong (and growing stronger every month) contribution to the JBCP. The Closet contributed \$133,500.00 to support JBCP financially in 2017 and we continue to be a destination shopping location in the neighbourhood.

Last year, The Community Closet won an award to seek out a bigger, better James Bay location for the Closet, a place where we could have improved accessibility (more than one wheelchair or walker at a time!) and expand the store and improve the merchandising of what the Closet has to offer.

That location has proven to be elusive, so instead it was decided to seek out in-kind expertise in retail store design to help us make the best of what we currently have. We will use the \$9000.00 we won to do the required renovations.

The Community Closet's success owes a great debt to volunteers. In addition to looking after our customers, our volunteers sort, price, press, and hang the inventory we need.

We rely on two kinds of volunteers: Those who give of their time and the individuals and consignment stores

who donate our inventory.

And we also owe our success to the shoppers who love The Community Closet for its variety, selection, and extremely reasonable prices.

Thrift shopping is fun, it's a game. It's retail therapy! It's a search for the best deal-the most colourful-the most exotic-the most unusual find, which isn't necessarily the exact thing you came in for.

The second-hand market, whether it's thrift or consignment stores or on-line sales, is big business in Victoria. A huge percentage of British Columbians access this second-hand market to refresh their wardrobes when

they clean their closets or as a way to generate income.

As I see it, a key role for The Community Closet is to offer the best selection of adult clothing and accessories at the best price, in a space that feels comfortable and with which shoppers can identify. It is their store!

Year over year, we generated a 5.4% sales improvement in 2017 and will continue work hard in 2018 to improve upon those numbers. In fact, in May of 2018, we recorded our highest month EVER with sales of \$15,109.00, exceeding our previous best month of \$12,328.00.

Come for a spot of shopping!



Finance Report 2017/18

Finance Report 2017-18

Brian Vining, Finance Manager

The year ended March 31, 2018 continued to be challenging but also provided some opportunities. Most of our major funding sources have remained stable, but some of the funding for small projects has been exhausted and not renewed. The uncertainties relating to two of our major tenancies have been resolved and rental income has been increased. Donations continue to be a concern although only a modest decline from the previous year was experienced. However, sales at the Community Closet remained strong throughout most of the year.

In Summary:

2018 total revenue increased by 0.9% from 2017.

2018 total expenditure increased by 4.5% from 2017.

Sales at the Community Closet rose 5.4% to \$133,500; donations declined slightly from 2017 to \$27,000 in 2018.

Rental Income increased by \$7,800 but this was partly offset by increased property taxes resulting from a reduction in the property tax exemption. These changes reflect the change of tenancies in the last quarter of the fiscal year and will have a larger impact for the full 2019 fiscal year.

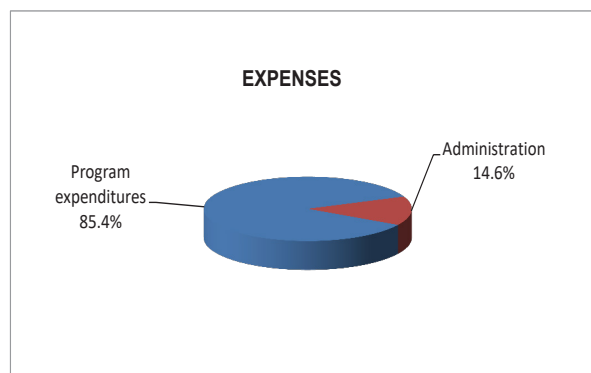
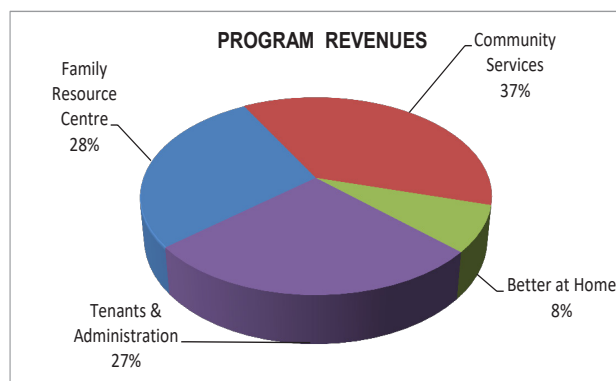
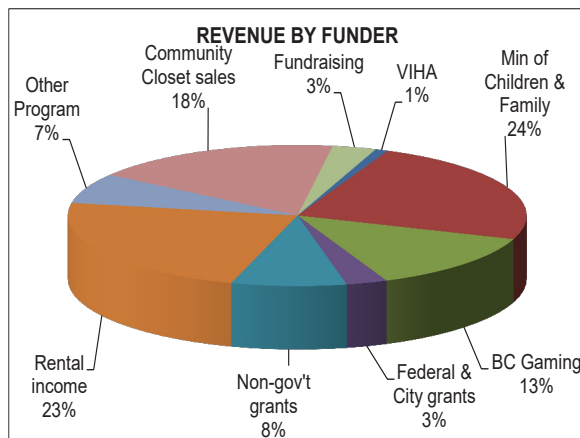
Salaries and benefits expenditures increased by \$31,300 between 2017 and 2018. This was partly due to the conversion of some previously contracted staff to employed status and partly due to increased staffing supported by project funding. The cost of benefits also increased substantially due to higher rates from the benefits provider. The increase was somewhat offset by a decline in the expenditure on contracted staff.

Program delivery through Better at Home continued at its previous rate, but is anticipated to increase somewhat in 2019.

Building Maintenance expenditures increased by \$9,800 for 2018 compared to 2017. The age and general condition of the building suggest that there will be increasing cost pressures in future years. The Board is actively seeking ways to contain the growth of these costs.

During the year ended March 31, 2018, we reduced our mortgage by \$27,737 to \$128,165.

Primary funding for the Project came from the Ministry of Children and Family Development, the Public Health Agency of Canada, City of Victoria, the Province of BC (Gaming Policy Branch), United Way of Lower Mainland, United Way of Greater Victoria, Thrifty Foods Smile Card Program, and our many other funding partners and the community at large.



Thank You to our Supporters!



January 1, 2017- December 31, 2017

We are very grateful to the following funding agencies, organizations, businesses, and individuals for their generous gifts.

Funders and Grants 2017

BC Housing
BC Ministry for Children and Family Development
CAP-C
City of Victoria
Coast Capital, James Bay
Farmers Market Nutrition Program
Island Health Authority
Success By 6
The Province of BC
Thrifty Foods Smile Card Program
Times Colonist Raise-a-Reader Fund
United Way of Greater Victoria
Victoria Foundation

Donations \$1,000-\$4,999

Anonymous
Mel McDonald
Pharmasave James Bay
Pest Scene Investigations
TELUS

Donations \$500-\$999

Michael Carson
William Corbin
Lynda Cronin & Peter Heap
Mavis DeGirolamo
George Jamieson
Marie Louise Logan
Pat Routh
Maria van Sloun
Royal Canadian Legion Branch 127

Donations \$200-\$499

Anonymous
Anonymous
Sam Broadbent
Bruce Chambers
Barry Dyck
David and Pauline Edwards
John Hall
Susan McPherson
Robert Quann
Carol Sherwood
Marjorie Welch
Provincial Employees Community Services Fund

Donations \$100-\$199

Sylvia Austin
Guy Birchard
Robert Carlen
Gertrude Coutts
Gunnild Fischer
Malcolm Foy
Bob & Jennifer Hastie
Deirdre Hitchcox
Maya Iwata
Keith Kroeker
Roberta Little
Alan MacLeod
Pamela Madoff
Irene Magill
Brent Mason
Patricia McGuire
Rozlynn Mitchell
Raku Pope
Norman Preston
Hazel Ross
Winifred Sewell
Leah Stone
Norah Thomas
Oxford Foods

Thank You to our Supporters!

January 1, 2017 - December 31, 2018

Church of Truth, Community of Conscious Living

Donations \$99 and under

Anonymous

Anonymous

Anonymous

Anonymous

Anonymous

Anonymous

Anonymous

Jonathan Argue

Olive Boorman

Alice Callin

Alan Victor Collins

Joan Cook

Doris Dungey

Trudy Fitch

Jean & Kevin Forrest

Anita Fownes

Sheila Gaunt

June Graham

Dolores Heeley

Amy Hu

Yue Hu

Peggy Jones

Roy Kendall

Judith LaMar

Alexander D Leitch

Janet Leitch

James Lucas

Barbara Marshall

Nita McCann

Michael McClimon

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Virginia Miller

Richard Morgan

Thora Morrison

Larissa Myachina

Judith Nefsky

Mary J. Norton

Selma Pihel

Vladimir Raivitch

Allan Rasi

Chris & Robin Rohrmoser

Sharon Russell

Shaiu Sheppard

Lynne Vickson

Ruth Waldick

Horst Westerlage

Sponsors & Gifts in Kind

Amica - Douglas

Amica - at Somerset

Anna Munoz

Aria Condo Group

Arleigh Trail

Church of Truth, Community of Conscious Living

Coast Capital Savings

Cold Star Freight Systems

Co-Op Health Clinic

Darlene Nolan

Ron Dallinger, Vandalay Industries

Enid Wade

Gladys Colson

Heron Rock Bistro

James O'Brian

Janie Hutchison

John Southward Glazier, Walton & Margetts, LLP

Level Ground Coffee

Marie Louise Logan

Mavis DeGirolamo

Moira Dann

Mustard Seed

My Sister's Closet

Richard Almond

Sharon Russell

Stephanie McDowell Massage

Super Chance Consignment

Thrifty Foods

Women In Need



James Bay Community Project



Programs & Services

Family & Youth Services

Creative Play & Toddler Time drop in, parent education and support groups, baby group, parent /child Mother Goose, Welcome Playgroup, Triple P parenting program, family dinners, Cool Cues, outreach counselling program.

Services for Seniors and Adults Living with Disabilities

Outreach Worker, Seniors' Social Connections group, Victoria Better At Home program.

Direct Volunteer Services

Transportation, visiting, walking, reading, games, basic computer lessons, dog walking, yardwork & gardening, light errands, organizing, decluttering and minor home repair.

Community Closet Thrift Store

Quality adult used clothing, accessories, and books.

Community Programs

Foot care, reiki, blood pressure clinic, meditation and self-knowledge, qi gong, macular degeneration & low vision support group,

exploring ancient Chinese wisdom, postural stretching.

Other Community Program Partners

Mustard Seed, WIN.

Community Living Agencies Volunteer Support

Partner agencies: Garth Homer Society InclusionWorks!, Kardel Consulting, FuturesClub, Community Living Victoria – Satellite Program, Society of St. Vincent de Paul-Frederick Ozanam Society.

Hosted Community Programs

Self-management programs of BC, African AIDS Angels, Breast Friends, Community Kitchens, Food Skills for Families, Canada Revenue Agency community volunteer income tax program, Blood Pressure Clinic.

Rented Community Spaces

Toastmasters, LifeRing support group. Various community groups (non-profits, charities, festivals, support groups).

Community Food Programs

ColdStar, community food dona-

tion, canned soup, Food Rescue Project, bread programs.

Community Access Programs

Computer access, Times Colonist paper, phone, information brochures and the James Bay Beacon paper.

Tenant Services

Whiteye Community HealthCare Centre

Whiteye is a tenant of JBCP and provides health services to its patients.

Essential Health Centre

Massage Therapy

HerWay Home

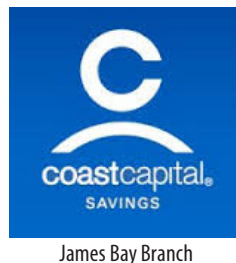
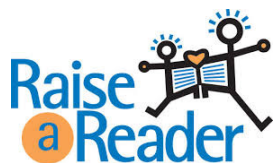
HerWay Home provides non-judgmental health care and social supports for pregnant and parenting women who are affected by substance use, and who may also be affected by mental health issues and trauma. We work with women who are pregnant or whose babies are under six months old at time of contact.

LifeLabs

Laboratory testing Services

James Bay Community Project

Thank you to the Board of Directors, staff, volunteers,
donors and funders for
Building Community Together



Our Mission

To build resilience through connections

How to Contact Us

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